



The Council on Quality and Leadership  
Partners in Excellence: Leadership for the Journey.

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## RESPONSIVE SERVICES® AND COMMUNITY LIFE® VALIDATION (ON-SITE VISIT)

### *Results Comparison Grid*

**Organization:** Red River Human Services Foundation

**Dates:** October 7-10, 2008

#### RESPONSIVE SERVICES

Person Focus	Action Required	Promising Plans	Notable Progress	Effective Results
A. The organization's mission, values and vision clearly define its commitment to people.		RRHSF		CQL
Comments: The organization self assessed at Promising Plans but the mission statement clearly defines the organization's commitment to people.				
B. The organization systematically identifies and responds to people's priorities.				RRHSF CQL
Comments: The organization's person-centered planning process for each person supported is used to respond to people's life priorities. The organization shared many wonderful stories that illustrate their commitment to supporting people's life priorities				
C. The organization respects and addresses the personal and professional priorities of direct support professionals, volunteers and community supporters.		RRHSF CQL		
Comments: The organization supports the personal and professional priorities of direct support professionals and has a focus on balance between work and personal life and quality of work life issues.				
D. The organization analyzes aggregate data about personal outcomes to plan for the future.			RRHSF	CQL
Comments: The organization collects and analyzes Personal Outcomes data for all of its planning processes.				